

II Semester B.B.A. Examination, April/May 2015 (Fresh) (CBCS) (2014 – 15 and Onwards) BUSINESS ADMINISTRATION

Paper - 2.6: Production and Operations Management

Time: 3 Hours

Max. Marks: 70

Instruction: Answers should be written in English only.

SECTION - A

- Answer any five sub-questions of the following. Each sub- question carries two marks. (5×2=10)
 - a) Give meaning of the term 'Operations Management'
 - b) What is Flexible Manufacturing Systems?
 - c) What is process-layout?
 - d) Define Materials Management.
 - e) What is PPC?
 - f) What is Scheduling?
 - g) Give the meaning of ISO.

SECTION-B

Answer any three questions of the following. Each question carries six marks.

 $(3\times6=18)$

- 2. Explain any six needs for Automation.
- 3. Distinguish between product layout and process layout.
- 4. Explain an ideal OC curve.
- 5. What is work measurement? Explain any four benefits of work measurements.
- 6. What is Method Study? State the objectives of Method Study.



SECTION - C

Answer any three questions of the following. Each question carries 14 marks.

 $(3 \times 14 = 42)$

- 7. Discuss the steps involved in purchasing cycle.
- 8. Write short notes on:
 - i) Industrial safety
 - ii) Quality circle
- 9. Explain the different types, merits and demerits of organisation of Physical facilities in a factory.
- 10. Discuss the various causes for Industrial Accidents and suggest measures to prevent the same.
- 11. Explain the various techniques of Inventory control.